

ROYAL SOUTH AUSTRALIAN YACHT SQUADRON

Website Terms & Conditions

Introduction

Welcome to the Royal South Australian Yacht Squadron's website. This website (<http://www.rsays.com.au>) is owned and operated by the Royal South Australian Yacht Squadron Inc (ABN 32 040 814 583) (**RSAYS**). RSAYS is located at 161 Oliver Rogers Road, Outer Harbor, SA 5018, Australia.

Access and Use of the Website

Your use of the RSAYS website is governed by the provisions contained in these Terms and Conditions. By accessing or using this website, you agree to be bound by these Terms (which the Royal South Australian Yacht Squadron "RSAYS" can modify from time to time). You must comply with all applicable laws, regulations and codes in relation to your access to and use of the website. If you do not agree with the Terms, please do not access or use this website.

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RSAYS does not accept responsibility for any interference or damage to your computer system from the transmission of viruses. You must take your own precautions to ensure that the process which you employ for accessing the website does not expose you to the risk of viruses and other forms of interference which may damage your computer system or compromise security of information.

Indemnity

You agree to indemnify and to keep RSAYS indemnified for any action, claim, damage, loss, expense, or cost, liability, right of action or claim for compensation made against or suffered by RSAYS in connection with your use of the website, your breach of these Terms & Conditions, or your breach of any rights of third parties.

Termination

RSAYS may suspend or terminate your access to the website at any time with or without notice.

Product Description & Availability

RSAYS aims to describe and display its products accurately online. However, to the fullest extent permissible by law, RSAYS is not liable for inaccurate or out-of-date product descriptions. Please note that the actual colours of products will depend on your computer monitor. RSAYS gives no guarantee to you of the availability of any particular item advertised on the website and will not be liable to you if any product is out of stock or discontinued at any time.

Shipping and Delivery Policy:

RSAYS ships products Australia wide using Australia Post. Shipping fees include handling and packing fees as well as postage costs. Handling fees are fixed, whereas transport fees vary according to total weight of the shipment. We advise you to group your items in one order. We cannot group two distinct orders placed separately, and shipping fees will apply to each of them.

For Orders where products are in stock, these are dispatched within 2 business days after receipt of payment, backorder dispatch times will be advised to you. Standard delivery timeframes are estimated between 3-10 business days depending on your location within Australia.

RSAYS also offers local pick up with no additional charges, you will be notified when your order is available for collection at RSAYS Reception, 161 Oliver Rogers Road, Outer Harbor SA. Same dispatch times are offered, unless advised otherwise.

RSAYS offer international delivery, please contact us on +61 8 8341 8600 to enquire about international postage and handling charges.

Pricing Policy:

Prices on the website are quoted in Australian dollars (AUD) and include Goods & Services Tax (GST), unless stated otherwise, and exclude delivery costs. The quoted price may change expressly from time to time.

Customer Service Policy:

Exceptional customer service, valued shopping experience and quality products is RSAYS commitment to you. RSAYS endeavour's to list products on our website that are currently in stock or readily available for special orders, and the listed prices are true and correct. In the event a product ordered is not available or we are unable to fulfil your order we will notify you within 2 business days to arrange an agreeable alternative item, a backorder or a full refund.

Refund & Exchange Policy:

Please choose carefully, RSAYS does not normally give refunds if you simply change your mind or make a wrong decision. RSAYS will accept a return of goods within 14 days of receipt, if the product is faulty, or if the product does not match the original order placed, a refund, exchange or credit will be made available.

Privacy Policy for Online Transactions:

RSAYS is dedicated to keeping your details private. Any information we collect in relation to you is kept strictly secured. We use this information to identify your orders and to managing Club operations. RSAYS uses cookies to allow you to login to your account, maintain a shopping cart and to purchase items in your shopping cart. Cookies sent to your computer from RSAYS only last while you're browsing our website.

Whenever you use our web site, or any other web site, the computer on which the web pages are stored (the Web server) needs to know the network address of your computer so that it can send the requested web pages to your Internet browser. The unique network address of your computer is called its "IP address," and is sent automatically each time you access any Internet site. From a computer's IP address, it is possible to determine the general geographic location of that computer but otherwise it is anonymous.

RSAYS does not keep a record of the IP addresses from which users access our site except where you have specifically provided us with information about yourself, in which case we also record your IP address for security purposes. An example of this would be when proceeding to a checkout to finalise an order you may wish to make. After completing the form provided, your IP address will be stored along with a transaction number that allows us to track your order.

Online Security Policy:

When making a payment online to the Royal South Australian Yacht Squadron Inc your financial details are passed through a secure server using the latest 128-bit SSL (secure sockets layer) encryption technology. 128-bit SSL encryption is the current industry standard. If you have any questions regarding our security policy, please contact RSAYS at rsays@rsays.com.au